

Customer Story



Becoming Audit Ready

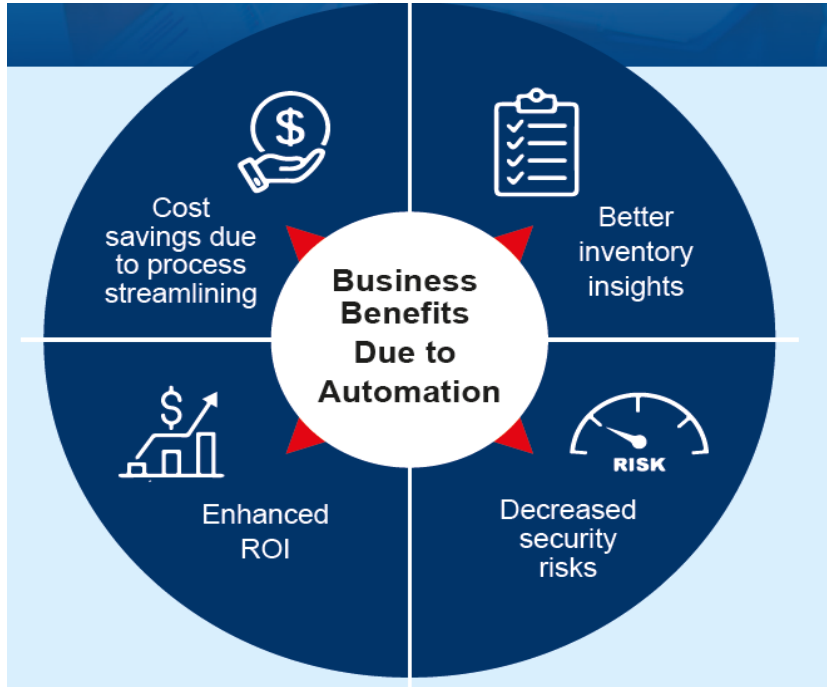
One of India's largest Private Sector Bank

Overview

The Bank is an Indian multinational bank and financial services company.

The bank is currently one of the largest private-sector banks in India, having a network of more than 5000 branches and 13,000 ATMs across India, and presence in multiple countries.

The Chief Information Officer of the bank oversees all software purchasing and is responsible for managing OEM audits when they occur.



“ We would face a lot of problems from software OEMs during our software compliance audit. Chemtrols Infotech has enabled us to get accurate data, and thereby have the confidence to know exactly what software we have and what we use ”

The Challenge

It is crucial for any bank to have comprehensive and accurate software asset inventory, as this information along with purchasing history and license compliance data, eases the audit and true-up processes.

The Bank wanted to ensure complete software compliance and have full visibility and usage information of all the applications in their IT estate,

which includes about 1,20,000 end points and about 15,000 servers. While the OEMs, with whom it has enterprise agreements, carry out regular true ups and audits, The Bank also wanted to validate the findings of the OEM audits.

The Chemtrols Infotech

Approach

Experts at Chemtrols Infotech analyzed the situation and recommended implementing a software asset management (SAM) platform that would provide visibility of software applications running in each laptop, desktop, server, and virtualized environment.



Solution Highlights

- An agent was pushed through the Lan Desk to each server and end point, which enabled the tool to recognize each application by its SKU.
- Within a couple of weeks, the bank was able to get the complete list of application running in each desktop, laptop, and servers
- The tool's data intelligence service helped the bank to gather normalized information on each application.
- The tool, which filters out irrelevant information, also helped create a clear baseline where every application running in the IT estate was listed with exact information about the license requirement. Whenever licenses were required, the corresponding license matrix was also given.
- It also flagged freeware and demo software applications, which do not require license.

Search for applications
Search inventoried applications

Application name	Manufacturer	Installations	Users	License required	Metric	Is multiple metrics	Bundle
<input type="checkbox"/> μVision IDE 5	ARM Limited	—	1	<input checked="" type="checkbox"/> (All)	(All)	<input type="checkbox"/>	(All)
<input type="checkbox"/> 1C:Enterprise 8.3	1C Company	1	1	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 1Password 8	AgileBits	2	2	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 2DExtractorComEngine 2020	ANSYS Inc.	1	0	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 360 safebox 13	Qihoo 360 Technology Co. Ltd	2	2	<input type="checkbox"/>	No license required	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 360 safebox 15	Qihoo 360 Technology Co. Ltd	1	1	<input type="checkbox"/>	No license required	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 360 Total Security Privilege Manager 1.0	Qihoo 360 Technology Co. Ltd	0	1	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 360BDoctor 9.1	360.CN	5	1	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 360Kantu 1	360.CN	382	48	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 3B6 WinScope 1	C.O.B.O. S.p.A. - Divisione 3B6	—	39	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 3CX v.18	3CX	1	1	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 3CXPhone for Windows 16	3CX	1	16	<input type="checkbox"/>	No license required	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 3D Animator 2	ProModel Corporation	3	0	<input checked="" type="checkbox"/>	Installations	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 3D Builder 10	Microsoft Corporation	1	0	<input type="checkbox"/>	No license required	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 3D Builder 13	Microsoft Corporation	1	0	<input type="checkbox"/>	No license required	<input type="checkbox"/>	<input type="checkbox"/>

The Baseline Report gives complete visibility of the applications running in the IT estate and the license required for each application. At this stage, the license entitlement data in the form of agreements or individual licenses is uploaded. The SAM tool reconciles the license data with the installed applications and gives the compliance report for the OEM.

Compliance summary

Shows compliance summary for software products.

Column selector

REPORT CRITERIA

Show report Clear Reset

Application like %Microsoft SQL Server%

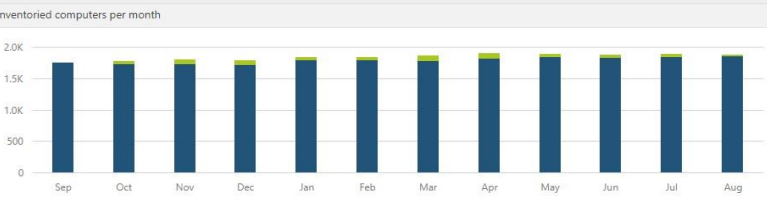
Add group Add criteria

Drag a column header here to group by that column

Application	Manufacturer	Application family	Edition (Name)	Total licenses	License requirement	Available Licenses	Metric	Coverage	Bundle	Compliance	Total license cost (INR)
Microsoft SQL Server 2000 Standard	Microsoft Corporation	Microsoft SQL Server	Standard	3	0	0	Based on installations	0	Yes	0	0.00
Microsoft SQL Server 2005 Standard	Microsoft Corporation	Microsoft SQL Server	Standard	3	0	0	Based on installations	0	Yes	0	0.00
Microsoft SQL Server 2005 Workgroup	Microsoft Corporation	Microsoft SQL Server	Workgroup	1	0	0	Based on installations	0	Yes	0	0.00
Microsoft SQL Server 2008 R2 Standard	Microsoft Corporation	Microsoft SQL Server	Standard	0	4	1	Based on installations	2	Yes	-2	0.00
Microsoft SQL Server 2008	Microsoft Corporation	Microsoft SQL Server	Standard	3	0	0	Based on installations	0	Yes	0	0.00

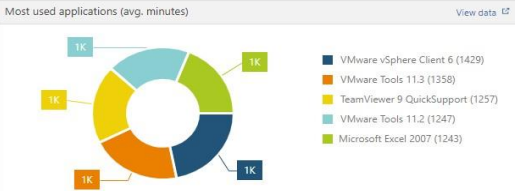
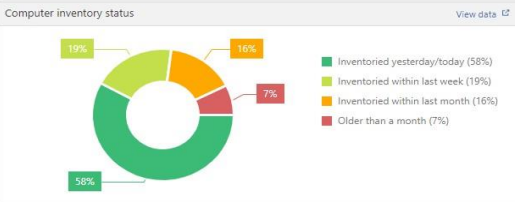
The **First License Position Report** is generated after the reconciliation. The tool can then monitor each app's usage and give recommendations for optimization. It can also flag some very useful information about any app's end of life or end of support.

Default Snowboard



- Shortcuts
- Add license
- Add agreement
- Administration
- Import

- ### Alert list
- 18 critical 7 warnings 1 updates
- 4 agreements have expired
 - You have less than 5% storage left in your current license key which is valid for 1,900 computers. There are 1,875 inventoried computers in the current inventory source
 - 202 applications are nearing or have passed End of Extended Support
 - 226 applications are nearing or have passed End of Life
 - 606 applications are nearing or have passed End of Support
 - 16 denylisted applications have been detected (222 installations)
 - 1,171 applications (17,007 installations) that requires licenses do not have registered usage



The Benefits Gained

After putting SAM in place, the bank was able to:

Get complete real-time visibility of all the applications running in their IT estate

Get advance alerts for end-of-support and end-of-life, thanks to the data intelligence service. This is critical for ensuring compliance

Be fully compliant for most of the applications

Optimize their spend on licenses based on the usage patterns flagged by the tool

Get ready for any OEM true-up or audit with real-time data

About Chemtrols Infotech

Chemtrols Infotech provides niche IT services for enterprises, including in-demand, bespoke IT services built around compliance and cost optimization. As large multinational organizations and enterprises find it increasingly difficult to track the number of applications that are being used as well as their license information and expenses, Chemtrols Infotech helps organizations in setting up a sole source of truth for their software assets (applications).

Its automation tools enable organizations to get real-time compliance reports on any application and achieve the best use of software, resulting in considerable savings on license costs. The company also mitigates the risk of unplanned payments to vendors for noncompliance based on audits.

Chemtrols Infotech has partnered with leading global SAM tool providers to supply adaptive software asset management. The company has certified resources that aid its customers to get the best out of tools.



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